CURRICULUM VITAE



A. PERSONAL DETA	AILS			
Full Name: NOOR AZMAN ALI		Title: PROFESSOR, DR.		
Citizenship: MALAYSIA		Race: MALAY	Gender: MALE	
Designation: PROFESSOR/ LECTURER	Administrative Position: DEPUTY DIRECTOR	Date of Birth: 07-10-1962	Area of Specialization: STRATEGIC QUALITY MANAGEMENT	
Department/Faculty Address:	Administration Office Address:	E-mail Address and URL:		
Department of Management and Marketing, School of Business and Economics, Universiti Putra Malaysia 43400 UPM Serdang	Deputy Director, Center for Quality Assurance, Vice Chancellor Office, Universiti Putra Malaysia 43400 UPM Serdang. Tel: 03 97691435	E-mail: nazman@upm.edu.my URL: http://profile.upm.edu.my/nazman/profail.html https://www.scopus.com/authid/detail.uri?authorId 23501199700#personalPreferences H/P: ++60 16-6608250		
Tel: 03-97697724 Fax: 03-89486188				

B. ACADEMIC QUALIFICATION					
PhD	Bradford University, Bradford,	2005	Total Quality Management		
	UK				
Postgraduate	Bradford University, Bradford,	2002	Business Research Methods		
Diploma	UK				
MBA	University of Wolverhampton,	1996	General Management		
	UK				
BBA	Ohio (Athens) University/UiTM,	1987	General Management		

C. LANGUAGE PROFICIENCY					
Language	Poor (1)	Moderate (2)	Good (3)	Very good (4)	Excellent (5)
English				X	
Bahasa Malaysia					X

D. SCIENTIFIC EXPERIENCE AND SPECIALIZATION					
Organization	Position	Start Date	End Date	Expertise	
European Center of TQM	Research Associate	August 2004	July 2005	HR-Related TQM	
Llyods Register Quality Assurance Ltd	Lead Assessor	Jun 2008	Till now	ISO9000 series	
Universiti Putra Malaysia	Chairman, Value Management Committee	May 2011	Till now	Value management	
Universiti Putra Malaysia	Member, UPM Risk Management Committee	August 2015	Till now	Risk Management	

E. EMPLOYMENT/AD				
Employer	Designation	Department	Start Date	Date Ended
Akram and Co	Valuer Assistant	Valuation Department	Jan 1981	July 1981
Universiti Putra Malaysia	Finance Officer	Bursar Office	August 1987	July 1998
Universiti Putra Malaysia	Lecturer	Faculty of Economics and Management	August 1998	Till now
Bradford University	Research Fellow	European Center for TQM	April 2004	Feb 2005
Universiti Putra Malaysia	Head of Department	Department of Management and Marketing	June 2007	May 2012
Universiti Putra Malaysia	Management Representative (ISO certification)	Faculty of Economics and Management	August 2009	July 2011
Universiti Putra Malaysia	Deputy Director (Corporate Planning Unit)	Vice Chancellor's Office	Oct 2012	December 2013
Universiti Putra Malaysia	Deputy Director (Center for Quality Assurance)	Vice Chancellor's Office	June 2017	Till now
Malaysian Qualification Agency (MQA)	Assessor Panel	MQA	October 2019	Till now
Management Science University	Visiting Professor	Faculty of Business Management & Professional Studies	January 2022	Till now

F. SUBJ	F. SUBJECTS/COURSES TAUGHT					
No.	Subject/Course Title	Degree levels	Year			
1.	Quality Management	BBA	Since 2005			
2.	Total Quality Management	MSc	Since 2010			
3.	Quality Delivery for Public Service Sector	MSc	Since 2010			
4.	Strategy Management	BBA and MBA	Since 2000			
5.	Research Methodology	BBA, MBA and Phd	Since 2010			
6.	Managing Decisions	MSc	2010 - 2013			
7.	Service Marketing	MBA	2008 - 2012			
8.	Organizational Behaviour	BBA and MBA	1998 - 2006			
9.	Social Corporate Policy	BBA	2006 - 2008			
10.	Current Issues in Management	BBA	Since 2005			
11.	Strategic Entrepreneurship	M. Entrepreneurship	Since 2019			
12.	Value Engineering	MSc	Since 2019			

G. HONOURS AND AWARDS						
Name of awards	Title	Award Authority	Award Type	Year		
Academic Awards	E-TQM Yoshio	Middle East	International	2008		
	Kondo Research	Quality Congress				
	Prize	in Dubai				
Non-Academic	Service Excellence	Universiti Putra	Organizational	2008 and 2012		
Awards	Award	Malaysia				

H. LIST OF PUBLICATIONS – author (s), year published, title, journal, volume and page

Journal

Mizanur M.R.. **Noor Azman Ali,** Amer H. J., Adedeji B. S., & Saidur M.R. (2021) <u>Mediation using CB-SEM: a practical guideline</u>. *International Journal of Technology Transfer and Commercialisation*, 2021 Vol.18 No.2, pp.195 - 206.

Abdulsamad, A., **Noor Azman Ali**., Mahomed, A. S. B.., Hashim, H., Jandab, A., Hamdan, A., & Al-Sharif, A. M. (2021). The Impact of Market Orientation Components on Organizational Performance of SMEs. The single-industry approach " Food and Beverage Sector". *Advances in Social Sciences Research Journal*, 8(5), 504–516.

Amal A. A., **Noor Azman Ali**, Amer H. J., Mass H. A.. (2020). Quality of Public Universities and Graduates' Employability in Malaysia: The Mediating Role of Graduates' Competencies. *International Journal of Advanced Science and Technology*, 29(5s) pp 1944-1958.

Akram A.S., **Noor Azman Ali** & Haslinda. H. (2020) The Importance of Entrepreneurial Orientation's Dimensions in Influencing the Organizational Performance of Food and Beverage SMEs, *Social Sciences Research Journal*, 7 (12):81-99

Abdulwahab J., **Noor Azman Ali** & Nor Siah J. (2020) The Influence of IT Capability on IT-based Innovation: The Mediating Role of Organizational Learning Capability. *Science International*, 32 (4), 357-365.

Mizanur M.R., **Noor Azman Ali** & Amer Hamzah Jantan (2020) Work to family, family to work conflicts and work family balance as predictors of job satisfaction of Malaysian academic community

Journal of Enterprising Communities: People and Places in the Global Economy, 14 (4), pp. 621-642.

Aldaihani F. M., **Noor Azman Ali** & Haslinda H. (2020) Impact of Social Customer Relationship Management on Customer Retention of Islamic Banks in Kuwait: The Mediating Role of Customer Empowerment. *International Journal of Supply Chain Management*, 9 (1), 330-337.

Abdulwahab J., **Noor Azman Ali** & Akram A.Samad. (2019) IT-Based Innovation and New Product Development Performance in Yemen: The Moderating Role of Intellectual Property. International Journal of Business and Society. 3 (11). 1-8.

Khuhro, M. A., Jantan, A. H., Zawawi, D., & **Noor Azman Ali**. (2019). The Influence of Psychological Capital on Job Performance among Nurses: Intervening Role of Goal Setting. *International*

Journal of Academic Research Business and Social Sciences, 9 (4), 162–173 (Indexed by ERA)

Noor Azman Ali, M. Abdul, M. R. Mizanur Rahman, Z. Mansor, M. J. Uddin and M. S. Rahaman (2018) The Nexus between Job Satisfactions and Human Resource Management (HRM) Practices: A Perceptual Analysis of Commercial Banks in Bangladesh. *Int. Journal of Economics and Management* 12 (S2): 377-386 (2018) (Q3)

F. Veerankutty, T. Ramayah and **Noor Azman Ali** (2018) Information Technology Governance on Technology Performance among Malaysian Public Sector Auditors. Social Science. Vol (7), (124), pp 2-19 (Q3).

Noor Azman Ali, M. M. Rahman, Z. Mansor & A. H. Jantan (2018) Work-Family Conflict and Job Satisfaction: The moderating Effect of Gender. *Academy of Strategic Management Journal*, 7 (5) pp. 1-6 (Scopus Q3).

Lam, M,W, **Noor Azman Ali** & Zawawi, D. (2018) Assessing Validity of Sources of Innovation, Innovation and Firm Performance for Variance-Based Structural Equation Modelling. *International Journal Of Accounting, Finance and Business*, 3 (13) pp71-78 (Scopus).

A. Dahir, **Noor Azman Ali**, & F, Mahat (2018) Funding Liquidity Risk and Bank Risk-taking in BRICS Countries: An Application of System GMM Approach. *International Journal of Emerging Markets*, 13 (1) pp.231-248 (Q2).

M. M. Rahman, M. Abdul, **Noor Azman Al**i & Z. Mansor (2018) Effects of Work-Family Conflict on Job Satisfaction of Academicians in Private Universities in Bangladesh: A Structural Equation Modelling Approach. *Journal of Advanced Research in Social and Behavioural Sciences* .10 (1) pp1-8 (Refreed).

Noor Azman Ali, F. Mahat & R. Mukhtar (2017) Quality Governance and Performance Evaluation in Malaysian Public Sector. *Int. Journal of Economics and Management*, 11 (S3) pp 831 - 845 (Q2).

Mohammed Zannah, Fauziah Mahat, Bany Ariffin, **Noor Azman Ali** (2017) The Role of Demographic Factors of Owners Managers on Small and Medium

Enterprises (SMEs) Performance in Yobe State Nigeria. *The International Journal of Business & Management*, 5 (2) 74-78 (Refreed).

AlSabbagh, J. & **Noor Azman Ali** (2017) The Analytical Approach of Quality Governance on Benchmarking. *International Journal of Advanced Engineering and Management Research*, 2 (5), pp 1429-1435 (Refreed).

Noor Azman Ali & AlSabbagh, J. (2017) Quality Governance of A Bench marking Programme in U.A.E Public Organisations' Performance Literature Review.International Journal of Advanced Engineering and Management Research, 2(5) 1437-1444 (Refreed).

Rahman, M. M., Abdul, M., **Noor Azman Ali**, Uddin, M. J. &Rahman, M. S. (2017). Employees' Retention Strategy on Quality of Work Life (QWL) Dimensions of Private Commercial Banks in Bangladesh, *Pertanika Journal of Social Science & Humanities*, vol 25 (2) pp 647 – 662 (Scopus Q2).

Mah, Wai Lan, Dahlia Zawawi and **Noor Azman Ali** (2016) Source of Innovation and Its Impact on Firm Performance. Journal of Global Business and Social Entrepreneurship, Vol 2(5) p 183-192 (Refreed).

Muna Siva Ananda, Anggraini Sukmawati, Muhamad Syamsul and **Noor Azman Ali** (2016) Pengemmbangan Model Peningkatan Kompetensi Pekerja Domestik Indonesia di Malaysia. Jurnal Manajemen Teknologi, Vol 15 (3) p 262-278 (Refreed).

Zuhaira Hasan, and **Noor Azman Ali** (2015) The Impact of Green Marketing Strategy on the Firm's Performance in Malaysia, Procedia-Behavioral and Social Science, Volume 172, pp463-470 (Copernicus index).

Fauziah Mahat and **Noor Azman Ali** (2015) Validating the Mediating Effect of Risk Governance in Islamic Banking Systems. Journal of Management and Social Science, Vol 2 (1), pp40-59.

Noor Azman Ali and Fauziah Mahat (2014) Human Perspective On Cash To Accrual Based Accounting System In Malaysia. Global Review of Accounting and Finance, 5(2):1-15 (Refreed).

Fauziah Mahat and **Noor Azman Ali** (2012) Malaysian Bankers Acceptance Criteria on Islamic Financial System. International Journal of Business and Commerce, Vol 1 No. 6 February 2012:71-78 (Copernicus index).

Hossein Nezakati, **Noor Azman Ali** and Omid Asgari (2012) Market Value Coverage (4A) in Terms of Fast Food Adoption. African Journal of Business Management, Vol 6 (7):2549-2556 (Peer reviewed).

Fauziah Mahat and **Noor Azman Ali.** 2012. Conceptual Understanding in Managing Change Towards Accrual Based Accounting in Malaysian Public Sector. IPN Journal of Research and Practice in Public Sector Accounting and Management, 2:53.

Fauziah Mahat, **Noor Azman Ali** and Annuar Md Nassir (2011) Does Fund Management Level of Risk Affect the Fund Performance. International Reviews of

Business Research Papers, 7(5):114-140.

Ramlah Mukhtar and **Noor Azman Ali** (2011) Quality Governance of Human Aspects of Quality Initiatives in the Public Service Sector. Current Issues of Business and Law, 6(1):111-128.

Hossein Nezakati, **Noor Azman Ali,** Shaheen Mansori and Ang Siew Hui (2011) Adoption Elements of Market Value Coverage in Adoption and Diffusion of Innovation - fast Food Industries (preliminary Study). Australian Journal of Basic and Applied Sciences, 5(9):1271-1276 (Scopus).

Hossein Nezakati, **Noor Azman Ali**, Shaheen Mansori and Amirhossein Taebi Noghondari (2011) Adoption and Diffusion of Innovations in Fast Food Industries. Australian Journal of Basic and Applied Sciences, 5(12):833-839 (Scopus).

Nor Asiah Mahmood, Jegak Uli, Jamilah Othman, Bahaman Abu Samah, **Noor Azman Ali,** Md. Salleh Hassan and Hayrol Azril Mohamed Shaffril (2011) Instrument for Measuring Quality of Life of Employees in the Malaysian Public Sector 2. Australian Journal of Basic and Applied Sciences, 5(9):40-50 (Scopus).

Noor Azman Ali, Fauziah Mahat and Mohamed Zairi (2010) Testing the Criticality of HR-TQM Factors in the Malaysian Higher Education Context. Total Quality Management and Business Excellence, 21(11):1177-1188 (Q1).

Mass Hareeza Ali, **Noor Azman Ali** and Alias Radam (2010) Validating SERVPERF Model in Government Agencies. The Journal of Human Resource and Adult Learning, 6(1):84-92 (CIJ Ebsco).

Fauziah Mahat, Annuar Md Nassir and **Noor Azman Ali** (2010) The Mediating Effects of Risk Tolerance on Fund Performance. International Journal of Business and Social Science, 1(2):89-102 (Refreed).

Noor Azman Ali, Mohamed Zairi and Fauziah Mahat (2008) People Resistance in TQM Implementation: A Qualitative Study on Malaysian Universities. International Journal of Productivity and Quality Management, 3(1):1-11 (Q2).

Noor Azman Ali, Fauziah Mahat and Mohamed Zairi (2007) HRM Issues in Quality Initiatives for Malaysian Universities. International Journal of Economics and Management, 1(3):434-449 (Scopus -Q2).

Noor Azman Ali and Mohamed Zairi (2006) Service Quality in Higher Education Context. International Journal of Applied Quality Management, 2(2):4-8 (Q2).

Noor Azman Ali, Fauziah Mahat and Mohamed Zairi (2006) Quality HR-TQM Model for Higher Education Institutions, International Journal of Human Resource and Adult Learning, 2(2): 88-98 (CIJ Ebsco).

Noor Azman Ali, Mohamed Zairi and Fauziah Mahat (2005) Validating a Performance Measurement Approach in Quality Management for Malaysian Universities. The International Journal of Applied Management, 6(1):86-99 (Scopus -Q2).

Noor Azman Ali, Fauziah Mahat and Mohamed Zairi (2005) An Empirical

Investigation on HR-TQM Relationship in Education: The Case of Malaysian Universities. The International Journal of Applied Human Resource Management, 6(1):23-35 (Refreed).

Rusli Ahmad and **Noor Azman Ali** (2004) Performance Appraisal Decision in the Malaysian Public Service. International Journal of Public Sector Management, 17(1):48-64 (Scopus – Q2).

Rusli Ahmad and **Noor Azman Ali** (2003) The Use of Cognitive Mapping Technique in Management Research: Theory and Practice. Management Research News, 26(7):1-16.

Books/Monographs

Fauziah Mahat and **Noor Azman Ali,** 2021. Fundamentals of Islamic Finance. Penerbit UPM: Serdang.

Noor Azman Ali, Zaini Abd Jalil, Muhamad Solahuddin, Mokhtar Pet, Zaiton Hussin and Zakiyah Jalun, 2018. Success Perniagaan. Oxford Fajar: Shah Alam.

Fauziah Mahat and **Noor Azman Ali.** 2013. Perceptions, Acceptance and Capabilities of Clients and Employees in Change Management Towards Accrual Based Accounting. Institut Perakaunan Negara: Kuala Lumpur.

Fauziah Mahat and **Noor Azman Ali.** 2012. Fund Managers' Performance - Effect of Risk Tolerance. UPM:Serdang.

Noor Azman Ali and Fauziah Mahat. 2009. Quality Human Resource Management in Higher Education. Penerbit, UPM: Serdang.

Azmawani Abd Rahman, **Noor Azman Ali** and Han Chun Kwong. 2008. Management Research Issues. UPM, Press.

Salleh Yahya and **Noor Azman Ali.** 2000. Research in Management (eds) Pustaka Press: Kuala Lumpur.

Chapter in book

Fauziah Mahat, Annuar Md Nassir and **Noor Azman Ali**. 2013. Determining Factors for the return on Investment of Fund Managers In: (Ed., Cheng Fan Fah and Fauziah Mahat), Malaysia Financial Markets Risk and Returns. UPM. Pp. 76.

Fauziah Mahat, Cheng Fan Fah and **Noor Azman Ali**. 2013. The Effects of Non Performing Loan in Malaysia Banking System In :(Ed., Cheng Fan Fah and Fauziah Mahat), Malaysia Financial Markets Risk and Returns. UPM. Pp. 25.

Noor Azman Ali and Fauziah Mahat. 2012. Creating a Quality Working Climate in HIgher Education Institutions In :(Ed., Wong Foong Yee, Ho Jo Ann, Zahira Mohd Ishan and Zuraina Dato Mansor), Emerging issues in Management. McGrawHill . Pp. 19-35.

Fauziah Mahat and **Noor Azman Ali**. 2012. Relationship between Firm's Financial Decisions and Performance In: (Ed., Cheng Fan Fah, Fauziah Mahat and Nazrul Hisyam Ab Razak), Issues in Banking & Finance. UPM. Pp. 62-78.

Fauziah Mahat and **Noor Azman Ali**. 2012. Comparative Analysis on the Usage of Al- Mudharabah and Al-Bithaman Ajil (BBA) in Malaysian Banking System In :(Ed., Cheng Fan Fah, Fauziah Mahat and Nazrul Hisyam Ab Razak), Issues in

Banking & Finance. UPM. Pp. 78-92.

Thamer Ahmed Mohammed, **Noor Azman Ali** and Zainal Abidin Mohamed. 2011. The Intensity Use of The Bridge In :(Ed., Bujang B.K. Huat, Zainal Abidin Mohamed and Arfah Salleh), A New Teaching-Learning Method in Civil Engineering. Department of Higher Education, Ministry of Higher Education Malaysia. Pp. 125-134.

Fauziah Mahat and **Noor Azman Ali**. 2011. Al-Mudharabah Financing Selection Criteria in Malaysian Banking System In: (Ed., Nur Ashikin Mohd Saat, Zaidi Mat Daud, Ong Tze San and Siti Manisah Ngalim), Accounting Research 2011. Penerbit UPM. Pp. 142-165.

Fauziah Mahat, Annuar Md Nassir and **Noor Azman Ali.** 2011. The Moderating Effects of Risk Tolerance on Fund Performance In: (Ed., Fauziah Mahat, Bany Ariffin Amin Nordin and Nazrul Hisyam Ab Razak), Readings in Finance. Penerbit Universiti Putra Malaysia. Pp. 6-36.

Fauziah Mahat, Annuar Md Nassir and **Noor Azman Ali**. 2011. Does Risk Tolerance Mediate the Relationship Between Fund Manager Characteristics and Fund Performance? In :(Ed., Fauziah Mahat, Bany Ariffin Amin Nordin and Nazrul Hisyam Ab Razak), Readings in Finance. Penerbit UPM. Pp. 136-155.

Noor Azman Ali, Mohd Kamel Idris and Fauziah Mahat. 2010. A Study of the Success and Failure Factors Affecting SMEs in the Malaysian Herb Industry In :(Ed., Zuraidah Mohd Don, Gerry Knowles, Lean Mei Lin, Maria Khristina Manueli and Aries Gan), Small & Medium Enterprises in Malaysia: Potential and Prospects. Kementerian Pengajian Tinggi. Pp. 249-273.

Noor Azman Ali and Fauziah Mahat. 2009. Entrepreneurial Financing Capabilities In: (Ed., Rozanah Abd Rahman and Amer Hamzah bin Jantan), Business Management & Legal Issues and Practices. Penerbit, UPM. Pp. 51-59.

Azmawani Abd Rahman, **Noor Azman Ali** and Han Chun Kwong. 2008. New Management Issues, Challenges and Strategies in the Malaysian Context In: (Ed., Azmawani Abd Rahman, Noor Azman Ali and Han Chun Kwong), Management Research Issues. UPM, Press. Pp. 1-6.

Ahmad Reduan Ahmad Rajuddin and **Noor Azman Ali**. 2008. Market Acceptability of 3G Mobile Telecommunication Services in Malaysia In:(Ed., Azmawani Abd Rahman, Noor Azman Ali and Han Chun Kwong), Management Research Issues. UPM, Press. Pp. 172-186.

Noor Azman Ali, Siti Rahayu Hussin and Ruhana Busu. 2000. Needs Analysis for Selangor Women Entrepreneurs, in Research in Management (eds) by Yahya, S. Ali, N., Pustaka Press: Kuala Lumpur.

Proceedings

Alireza, M., Armin, S. & **Noor Azman Ali (2017)** Factors Influencing Cloud Computing Adoption in Malaysian Information Technology Companies. Global Conference of Business and Economic Research 2017, UPM, Serdang, Malaysia.

Abdul Wahab Jandab, **Noor Azman Ali**, Norsiah J. & Haslinda, H (2017) The Impact of IT-Based Organizational Learning and Innovation on New Product

Performance. 4th International Muamalat & Entrepreneurship Conference, USIM, Nilai, Malaysia.

Zuhairah Hasan, **Noor Azman Ali** (2017) Modelling The Relationship Between Green Marketing Strategies And Performance Outcomes For Business Sustainability. Global Conference in Business and Economic Research (GCBER 2017) Kuala Lumpur, Malaysia.

Farida Veerankutty and **Noor Azman Ali** (2016). Information Technology Governance on Public Sector Audit Performance. International Conference on Accounting Studies (ICAS) 2016, Langkawi, Malaysia

Hossein Nezakati, **Noor Azman Ali** and Leong Sze Mun (2013). 4As Effect on TADI in Malaysian Hand Phone Industry. *Proceedings of the Proceeding of the 7th International Conference on Ubiquitous Management and Communication*, pp. -.

Noor Azman Ali and Fauziah Mahat. 2012. Corporate Capabilities Evaluation of Malaysian Herbs Entrepreneurs. *Proceedings of the 4th Global Conference on SME Entrepreneurship & Services Innovation 2012, Hyatt Regency, Sanctuary Cove, Gold Coast, Queensland, Australia*, pp. 285-293.

Fauziah Mahat and **Noor Azman Ali**. 2012. Does Firm's Financial Desicions Related to Firm's Performance?. *Proceedings of the EBES 2012 Conference-Istanbul Conference Program, Nippon Hotel Taksim. Istanbul, Turkey*, pp. 12.

Seyed Mohamad Jafari and **Noor Azman Ali**. 2011. Exploring the Values of e-Governance to Citizens. *Proceeding of the 2011 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology* (e-CASE & e-Tech 2011), Tokyo, Japan [18-20th January 2011]

Noor Azman Ali and Fauziah Mahat. 2011. A Study on Enterprise Risk Management (ERM) Factors of Malaysian Herbs Industry SMEs. *Proceeding of the 3rd International Indonesian Conference on Innovation, Entreprenuership and SME (IICIES), in Bandung Indonesia*. pp. 39-50. (26-28th July 2011).

Seyed Mohamad Jafari, **Noor Azman Ali** and Murali Sambasivan. 2011. A respecification and extension of DeLone and McLean model of IS success in the citizen-centric e-governance. *Proceedings of International Conference on Information Reuse and Integration (IEEE)*, IRI, Las Vegas, Nevada, USA. (3-5 August 2011)

Fauziah Mahat, **Noor Azman Ali** and Annuar Md Nassir. 2011. Does Fund Management Risk Tolerance Affect the Fund Performance. *Proceedings of the 14th International Business Research Conference, Crowne Plaza Hotel, Sheikh Zayed Road, Dubai, UAE*, pp. 1-22.

Fauziah Mahat, Annuar Md Nassir and **Noor Azman Ali.** 2011. The Moderating Effects of Risk Tolerance on Fund Performance. *Proceedings of the Business and Information Conference 2011, The Landmark Bangkok Hotel, Bangkok, Thailand*, pp. 1-76.

Noor Azman Ali and Fauziah Mahat. 2008. Quality of Working Life: The Case of Malaysian Universities. *Proceeding of the MEQA* 2nd *Quality Congress, Dubai*. (4-9 April 2008).

Noor Azman Ali, Fauziah Mahat and Mohamed Zairi. 2007. Quality working climate for sustainable performance: The case of Malaysian Universities. *Proceeding of the 2nd International Conference in Management and Business, Jakarta, Indonesia.* (14-16th August 2007).

Noor Azman Ali, Fauziah Mahat and Mohamed Zairi. 2006. Quality HRM and Organisational Performance. Proceeding of the 11th World Congress for TQM in Wellington, New Zealand (4-6th December 2006).

Noor Azman Ali and Wang, L. 2006. Evaluation of the Effectiveness of ISO 9000:2000 Implementation: A Case Study of Governmental Service in P. R. China. *Proceeding of the 11th ICIT Conference in Hong Kong*. (20-24th April 2006).

Noor Azman Ali and Al Dallal, M. 2006. Performance Evaluation Using Self-Assessment Approach and EFQM Excellence Model: The Case Of ADPC (UAE). *Proceeding of the 11th ICIT Conference in Hong Kong.* (20-24th April 2006).

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Noor Azman Ali, Mohamed Zairi and Fauziah Mahat. 2005. Quality HRM Factors in TQM for Higher Education Context. *Proceedings of the 6th International Conference of Quality Managers, Tehran, Iran*, pp. 359-373.

Noor Azman Ali and Mohamed Zairi. 2005. An Empirical Investigation on HR-TQM Relationship in Education: The Case of Malaysian Universities. *Proceeding of the 10th ICIT Conference in Shanghai* (28-30th March 2005).

Noor Azman Ali and Mohamed Zairi. 2005. Validating A Performance Measurement Approach in Education: The Case of Malaysian Universities. *Proceeding of the 10th ICIT Conference in Shanghai* (28-30th March 2005).

Noor Azman Ali and Mohamed Zairi. 2004. Testing The Criticality of HR-TQM Factors In The Malaysian Higher Education Context. *Proceeding of Toulon-Verona 2004 Service Quality Conference*.

Noor Azman Ali. 2001. A New face of Knowledge Innovation in Higher Education: A Proposed Model of Quality-based Research University. *Proceedings of QIK 2002 Conference*.

Other publications

Computer software

I. PAST RESEARCH PROJECTS					
Project Size	Project Title	Role	Year started	Source of fund	Status

RM50,000	Needs analysis of Selangor Women Entrepreneurs	Principal Investigator	1999	Yayasan Basmi Kemiskinan	Completed
RM30,000	Turnaround Strategy for Kesedar	Principal Investigator	Kesedar, Gua Musang	Kesedar	Completed
	TQM-HRM Relationship in Higher Education Institutions	Principal Investigator	2004	UPM-JPA Scholarship for PhD study	Completed
RM40,000	Supply Chain Performance Management in Food Sector	Principal Investigator	December 2006	Fundamental Research Grant	Completed
RM30,000	Quality of Working Life Among Malaysian Universities' staff	Principal Investigator	August 2008	Fundamental Research Grant	Completed
RM88,000	A Study on Success Factors of Malaysian SMEs in Herbs Sector	Principal Investigator	December 2009	Ministry of Higher Education	Completed
RM30,000	Service Quality Performance of Malaysian Tax- collecting Government agencies	Co-researcher	2009 (as co researcher)	Fundamental Research Grant	Completed
RM183,000	Quality of Life in Relation to New Working System in Malaysian Government Agencies	co researcher	2009	UPM Research Grant	Completed
US15,000	A Study on Success Factors of Malacca SMEs on One Village One Product Project	co researcher	2010	Asia Pacific University	Completed
	Efficiency Studies and Competitive Advantage in Vendor Management for Malaysian Automobile Industry	- supervisor	Ongoing	UPM PhD student	Completed
	Performance- based Enterprise Risk Management in Property Development Sector	- supervisor	Ongoing	UPM PhD student	

RM30,000	Performance- based Enterprise Risk Management in Malaysian SME Herbs Sector	Principal Investigator	2012	Fundamental Research Grant	Completed
RM500,000	Exit Policy Study for Malaysian SME	Principal Investigator	2012	Economic Planning Unit, PM Office	Completed
RM15,000	Quality Governance in Human Resource Management and Practices in Malaysia Public Service Sector.	Principal Investigator	2013	Research University Grant Scheme.	Completed 2016
RM106,000	Total Preventive Management: Ichiryu Technologies Sdn Bhd	Principal Investigator	2012	Knowledge Transfer Program (MoHE)	Completed 2016
RM15,000	Mediating Effect of Quality Work Life balance on the Relationship between Work- Family Conflict and Job Satisfaction	Principal Investigator	2017	Research University Grant Scheme.	On going
RM70,000	Strategic Business Risk Governance of Malaysian Agropreneur	Principal Investigator	2017	Research University Grant Scheme.	Until Dec 2019
RM50,000	IT-Governance on the Case of Malaysian Auditor General Office	Principal Investigator	2017	Fundamental Research Grant	Until 2020
RM210,000	Economic Assessment of Zero-Waste Management	Principal Investigator	2019	Long-term Research Grant -MRUN	Until 2022

	J. GRADUATE STUDENT AS MAIN SUPERVISOR				
	Name	Supervisory Levels	Title	Status	
1.	Lim Chee Koong	PhD- Chairman	Strategy Decision Implementation: Competence-based view	Graduated 2012	
2.	Seyed Jaafari (Iran)	PhD- Chairman	Customer Centric Perspectives of E-	Graduated 2012	

			governance in Malaysian Public Sector	
3.	Norsiah Jaharuddin	PhD- Chairman	Supply Chain Compettive Intelligence and Performance	Graduated 2012
4.	Ramlah Mokhtar	PhD- Chairman	Human Resource Quality Governance among Malaysian Tax Collecting Agencies	Graduated 2014
5.	Safuan Idris	PhD- Chairman	Quality Supply Chain in Malaysian Automobile Industries	Graduated 2015
6.	Jamal Ahmed AsSabbagh (UAE)	PhD- Chairman	Critical Success Factors and Quality Governance in Malaysian Public Sector	Graduated 2018
7.	Mah Wai Lan	PhD - Chairman	Product Innovation Amongst Malaysian SMEs	Graduated 2018
8.	Mohamad Mizanur (Bangladesh)	PhD - Chairman	Effects of Work-Family Balance and Supports on the Relationship between Work-Family Conflict and Wellbeing of Academicians of Private Universities in Bangladesh	Graduated April 2019
9.	Farida Verankutty	PhD- Chairman	Information Technology Governance on Malaysian Audit Assessment.	Graduated Jun 2019
10.	Zuhairah Hassan	PhD- Chairman	Quality Governance of Green Initiatives in Malaysia	Passed viva exam March 2019, pending for senate approval
11.	Alireza Mohamadi (Iran)	PhD- Chairman	Effectiveness of IT Innovation for Social Media Marketing	Passed viva exam July 2019, pending for corrected thesis submission
12.	Sajjad Ahmad (Pakistan)	PhD - Chairman	Spiritual Leadership and Organizational Effectiveness in Pakistan Higher Education Institutes	Submitted Phd Thesis May 2019, pending for viva
13.	Siti Salwani Meor Ahamd	PhD-Chairman	Green Innovation And Product Attachment Effect Towards Green Purchase Intention On Hybrid Car In Malaysia	Submitted Phd Thesis June 2019, pending for viva
14.	Abdul Wahab Ahmad Ali Jandab (Yamen)	PhD - Chairman	Quality Management in Yemen Food Manufacturing SMEs	Submitted Phd Thesis August

				2019, pending for viva
15.	Mamoud Masumi (Iran)	PhD- Chairman	Quality Governance in Business Process Engineering	Thesis submitted pending for viva
16.	Amal Al-Masri (Syria)	PhD- Chairman	Quality Management and Labor Economics in Syria	Passed Proposal Defence on the June 2018
17.	Said Abdul Rahman (Indonesia)	PhD Chairman	Leadership Governance Parliamentary Representatives Performance	Ongoing
18.	Hairin Nisa binti Meor Nordin	PhD- Chairman	Service Quality Evaluation on Malaysian Third Party Logistic (3PL) Service Providers	Ongoing
19.	Mohd Sobrie (Somalia)	PhD - Chairman	Strategic Risk Governance in Malaysian Agropreneurs Sector	Ongoing
20.	Manisah Othman	PhD Chairman	Quality IT-Gorvenance of e-CRM	Ongoing
21.	Fadzilah Abdulah	PhD Chairman	The Effect of Deviant Behaviour on Job Performance	Ongoing