

## CURRICULUM VITAE



<b>A. PERSONAL DETAILS</b>					
<b>Full Name:</b> NOOR AZMAN ALI			<b>Title:</b> ASSOCIATE PROFESSOR, DR		
<i>Mykad No. / Passport No.</i> 621007015777	<b>Citizenship</b> MALAYSIA	<b>Race</b> MALAY	<b>Gender</b> MALE		
<b>Designation</b> ASSOCIATE PROFESSOR/Lecturer	<b>Administrative Position</b> DEPUTY DIRECTOR	<b>Date of Birth</b> 07-10-1962			
<b>Department/Faculty Address</b>	<b>Administration Office Address</b>	<b>E-mail Address and URL</b>			
Department of Management and Marketing, Faculty of Economics and Management, Universiti Putra Malaysia 43400 UPM Serdang Tel: 03-89467724 Fax: 03-89486188	Deputy Director, Center for Quality Assurance, DVC Research and Industrial Linkages Office, Universiti Putra Malaysia 43400 UPM Serdang. Tel: 03 89471435	E-mail: nazman@upm.edu.my  URL: <a href="http://profile.upm.edu.my/nazman/profail.html">http://profile.upm.edu.my/nazman/profail.html</a>  H/P: ++60 16-6608250			
<b>B. ACADEMIC QUALIFICATION</b>					
<b>Certificate / Qualification obtained</b>	<b>Name of School / Institution</b>	<b>Year obtained</b>	<b>Area of Specialization</b>		
PhD	Bradford University, Bradford, UK	2005	Total Quality Management		
Postgraduate Diploma	Bradford University, Bradford, UK	2002	Business Research Methods		
MBA	University of Wolverhampton, UK	1996	General Management		
BBA	Ohio (Athens) University/UiTM,	1987	General Management		
<b>C. LANGUAGE PROFICIENCY</b>					
<b>Language</b>	<i>Poor (1)</i>	<i>Moderate (2)</i>	<i>Good (3)</i>	<i>Very good (4)</i>	<i>Excellent (5)</i>
English				X	
Bahasa Malaysia					X
Chinese					

**D. SCIENTIFIC EXPERIENCE AND SPECIALIZATION**

<b>Organization</b>	<b>Position</b>	<b>Start Date</b>	<b>End Date</b>	<b>Expertise</b>
European Center of TQM	Research Associate	August 2004	July 2005	HR-Related TQM
Llyods Register Quality Assurance Ltd	Lead Assessor	Jun 2008	Till now	ISO9000 series
Universiti Putra Malaysia	Chairman, Value Management Committee	May 2011	Till now	Value management
Universiti Putra Malaysia	Member, UPM Risk Management Committee	August 2015	Till now	Risk Management

**E. EMPLOYMENT/ADMINISTRATIVE POSITION**

<b>Employer</b>	<b>Designation</b>	<b>Department</b>	<b>Start Date</b>	<b>Date Ended</b>
Akram and Co	Valuer Assisstant	Valuation Department	Jan 1981	July 1981
Universiti Putra Malaysia	Finance Officer	Bursar Office	August 1987	July 1998
Universiti Putra Malaysia	Lecturer	Faculty of Economics and Management	August 1998	Till now
Bradford University	Research Fellow	European Center for TQM	April 2004	Feb 2005
Universiti Putra Malaysia	Head of Department	Department of Management and Marketing	June 2007	May 2012
Universiti Putra Malaysia	Management Representative (ISO certification)	Faculty of Economics and Management	August 2009	July 2011
Universiti Putra Malaysia	Deputy Director (Corporate Planning Unit)	Vice Chancellor's Office	Oct 2012	December 2013
Universiti Putra Malaysia	Deputy Director (Center for Quality Assurance)	Vice Chancellor's Office	June 2017	Till now

<b>F. HONOURS AND AWARDS</b>				
<b>Name of awards</b>	<b>Title</b>	<b>Award Authority</b>	<b>Award Type</b>	<b>Year</b>
<i>Academic Awards</i>	<i>E-TQM</i> Yoshio Kondo Research Prize	Middle East Quality Congress in Dubai	International	2008
<i>Non-Academic Awards</i>	Service Excellence Award	Universiti Putra Malaysia	Organizational	2008 and 2012
<b>G. LIST OF PUBLICATIONS – author (s), title, journal, volume, page and year published</b>				
<b>Journal</b>	<p>A. Dahir, <b>Noor Azman Ali</b>, F, Mahat (in print 2017) Funding Liquidity Risk and Bank Risk-taking in BRICS Countries: An Application of System GMM Approach. International Journal of Emerging Markets.</p> <p>Rahman, M. M., Abdul, M., <b>Noor Azman Ali</b>, Uddin, M. J. &amp; Rahman, M. S. (2017). Employees’ Retention Strategy on Quality of Work Life (QWL) Dimensions of Private Commercial Banks in Bangladesh, <i>Pertanika Journal of Social Science &amp; Humanities</i>, vol 25 (2) pp 647 - 662.</p> <p>Mah, Wai Lan, Dahlia Zawawi and <b>Noor Azman Ali</b> (2016) Source of Innovation and Its Impact on Firm Performance. <i>Journal of Global Business and Social Entrepreneurship</i>, Vol 2(5) p 183-192.</p> <p>Muna Siva Ananda, Anggraini Sukmawati, Muhamad Syamsul and <b>Noor Azman Ali</b> (2016) Pengembangan Model Peningkatan Kompetensi Pekerja Domestik Indonesia di Malaysia. <i>Jurnal Manajemen Teknologi</i>, Vol 15 (3) p 262-278.</p> <p>Zuhaira Hasan, and <b>Noor Azman Ali</b>. 2015. The Impact of Green Marketing Strategy on the Firm’s Performance in Malaysia, <i>Procedia-Behavioral and Social Science</i>, Volume 172, pp463-470.</p> <p>Fauziah Mahat and <b>Noor Azman Ali</b>. 2015. Validating the Mediating Effect of Risk Governance in Islamic Banking Systems. <i>Journal of Management and Social Science</i>, Vol 2 (1), pp40-59.</p> <p>Fauziah Mahat and <b>Noor Azman Ali</b>. 2014. Human Perspective On Cash To Accrual Based Accounting System In Malaysia. <i>Global Review of Accounting and Finance</i>, 5(2):1-15.</p> <p>Fauziah Mahat and <b>Noor Azman Ali</b>. 2012. Malaysian Bankers Acceptance Criteria on Islamic Financial System. <i>International Journal of Business and Commerce</i>, Vol 1 No. 6 February 2012:71-78.</p>			

Hossein Nezakati, **Noor Azman Ali** and Omid Asgari. 2012. Market Value Coverage (4A) in Terms of Fast Food Adoption. African Journal of Business Management , Vol 6 (7):2549-2556.

Fauziah Mahat and **Noor Azman Ali**. 2012. Conceptual Understanding in Managing Change Towards Accrual Based Accounting in Malaysian Public Sector. IPN Journal of Research and Practice in Public Sector Accounting and Management, 2:53.

Fauziah Mahat, **Noor Azman Ali** and Annuar Md Nassir. 2011. Does Fund Management Level of Risk Affect the Fund Performance. International Reviews of Business Research Papers, 7(5):114-140.

Ramlah Mukhtar and **Noor Azman Ali**. 2011. Quality Governance of Human Aspects of Quality Initiatives in the Public Service Sector. Current Issues of Business and Law, 6(1):111-128.

Hossein Nezakati, **Noor Azman Ali**, Shaheen Mansori and Ang Siew Hui. 2011. Adoption Elements of Market Value Coverage in Adoption and Diffusion of Innovation - fast Food Industries (preliminary Study). Australian Journal of Basic and Applied Sciences, 5(9):1271-1276.

Hossein Nezakati, **Noor Azman Ali**, Shaheen Mansori and Amirhossein Taebi Noghondari. 2011. Adoption and Diffusion of Innovations in Fast Food Industries. Australian Journal of Basic and Applied Sciences, 5(12):833-839.

Nor Asiah Mahmood, Jegak Uli, Jamilah Othman, Bahaman Abu Samah, **Noor Azman Ali**, Md. Salleh Hassan and Hayrol Azril Mohamed Shaffril. 2011. Instrument for Measuring Quality of Life of Employees in the Malaysian Public Sector 2. Australian Journal of Basic and Applied Sciences, 5(9):40-50.

**Noor Azman Ali**, Fauziah Mahat and Mohamed Zairi. 2010. Testing the Criticality of HR-TQM Factors in the Malaysian Higher Education Context. Total Quality Management, 21(11):1177-1188.

Mass Hareeza Ali, **Noor Azman Ali** and Alias Radam. 2010. Validating SERVPERF Model in Government Agencies. The Journal of Human Resource and Adult Learning, 6(1):84-92.

Fauziah Mahat, Annuar Md Nassir and **Noor Azman Ali**. 2010. The Mediating Effects of Risk Tolerance on Fund Performance. International Journal of Business and Social Science, 1(2):89-102.

**Noor Azman Ali**, Mohamed Zairi and Fauziah Mahat. 2008. People Resistance in TQM Implementation: A Qualitative Study

	<p>on Malaysian Universities. International Journal of Productivity and Quality Management, 3(1):1-11.</p> <p><b>Noor Azman Ali</b>, Fauziah Mahat and Mohamed Zairi. 2007. HRM Issues in Quality Initiatives (or Public Private Partnership) Implementation Process and Perception of Value for Money. International Journal of Economics and Management, 1(3):434-449.</p> <p><b>Noor Azman Ali</b> and Mohamed Zairi. 2006. Service Quality in Higher Education Context. International Journal of Applied Quality Management, 2(2):4-8.</p> <p><b>Noor Azman Ali</b>, Fauziah Mahat and Mohamed Zairi. 2006. Quality HR-TQM Model for Higher Education Institutions, International Journal of Human Resource and Adult Learning , 2(2): 88-98.</p> <p><b>Noor Azman Ali</b>, Mohamed Zairi and Fauziah Mahat. 2005. Validating a Performance Measurement Approach in Quality Management for Malaysian Universities. The International Journal of Applied Management, 6(1):86-99.</p> <p><b>Noor Azman Ali</b>, Fauziah Mahat and Mohamed Zairi. 2005. An Empirical Investigation on HR-TQM Relationship in Education: The Case of Malaysian Universities. The International Journal of Applied Human Resource Management, 6(1):23-35.</p> <p>Rusli Ahmad and <b>Noor Azman Ali</b>. 2004. Performance Appraisal Decision in the Malaysian Public Service. International Journal of Public Sector Management, 17(1):48-64.</p> <p>Rusli Ahmad and <b>Noor Azman Ali</b>. 2003. The Use of Cognitive Mapping Technique in Management Research:Theory and Practice. Management Research News, 26(7):1-16.</p>
<b>Books/Monographs</b>	<p><b>Noor Azman Ali</b>, Fauziah Mahat &amp; Mohd Yuzairin Md Yunus. 2016. Total Quality Preventive Maintenance Guide Book. Penerbit UPM.</p> <p>Fauziah Mahat and <b>Noor Azman Ali</b>. 2013. Perceptions, Acceptance and Capabilities of Clients and Employees in Change Management Towards Accrual Based Accounting. Institut Perakaunan Negara.</p> <p>Fauziah Mahat and <b>Noor Azman Ali</b>. 2012. Fund Managers' Performance - Effect of Risk Tolerance. UPM.</p>

	<p><b>Noor Azman Ali</b> and Fauziah Mahat. 2009. Quality Human Resource Management in Higher Education. Penerbit, UPM.</p> <p>Azmawani Abd Rahman, <b>Noor Azman Ali</b> and Han Chun Kwong. 2008. Management Research Issues. UPM, Press.</p> <p>Salleh Yahya and <b>Noor Azman Ali</b>. 2000. Research in Management (eds) Pustaka Press: Kuala Lumpur.</p>
<p><b>Chapter in book</b></p>	<p>Fauziah Mahat, Annuar Md Nassir and <b>Noor Azman Ali</b>. 2013. Determining Factors for the return on Investment of Fund Managers In :(Ed., Cheng Fan Fah and Fauziah Mahat), Malaysia Financial Markets Risk and Returns. UPM. Pp. 76.</p> <p>Fauziah Mahat, Cheng Fan Fah and <b>Noor Azman Ali</b>. 2013. The Effects of Non Performing Loan in Malaysia Banking System In :(Ed., Cheng Fan Fah and Fauziah Mahat), Malaysia Financial Markets Risk and Returns. UPM. Pp. 25.</p> <p><b>Noor Azman Ali</b> and Fauziah Mahat. 2012. Creating a Quality Working Climate in Higher Education Institutions In :(Ed., Wong Foong Yee, Ho Jo Ann, Zahira Mohd Ishan and Zuraina Dato Mansor), Emerging issues in Management. McGrawHill . Pp. 19-35.</p> <p>Fauziah Mahat and <b>Noor Azman Ali</b>. 2012. Relationship between Firm's Financial Decisions and Performance In :(Ed., Cheng Fan Fah, Fauziah Mahat and Nazrul Hisyam Ab Razak), Issues in Banking &amp; Finance. UPM. Pp. 62-78.</p> <p>Fauziah Mahat and <b>Noor Azman Ali</b>. 2012. Comparative Analysis on the Usage of Al- Mudharabah and Al-Bithaman Ajil (BBA) in Malaysian Banking System In :(Ed., Cheng Fan Fah, Fauziah Mahat and Nazrul Hisyam Ab Razak), Issues in Banking &amp; Finance. UPM. Pp. 78-92.</p> <p>Thamer Ahmed Mohammed, <b>Noor Azman Ali</b> and Zainal Abidin Mohamed. 2011. The Intensity Use of The Bridge In :(Ed., Bujang B.K. Huat, Zainal Abidin Mohamed and Arfah Salleh), A New Teaching-Learning Method in Civil Engineering. Department of Higher Education, Ministry of Higher Education Malaysia. Pp. 125-134.</p> <p>Fauziah Mahat and <b>Noor Azman Ali</b>. 2011. Al-Mudharabah Financing Selection Criteria in Malaysian Banking System In :(Ed., Nur Ashikin Mohd Saat, Zaidi Mat Daud, Ong Tze San and Siti Manisah Ngalim), Accounting Research 2011. Penerbit UPM. Pp. 142-165.</p> <p>Fauziah Mahat, Annuar Md Nassir and <b>Noor Azman Ali</b>. 2011.</p>

	<p>The Moderating Effects of Risk Tolerance on Fund Performance In : (Ed., Fauziah Mahat, Bany Ariffin Amin Nordin and Nazrul Hisyam Ab Razak), Readings in Finance. Penerbit Universiti Putra Malaysia. Pp. 6-36.</p> <p>Fauziah Mahat, Annuar Md Nassir and <b>Noor Azman Ali</b>. 2011. Does Risk Tolerance Mediate the Relationship Between Fund Manager Characteristics and Fund Performance? In : (Ed., Fauziah Mahat, Bany Ariffin Amin Nordin and Nazrul Hisyam Ab Razak), Readings in Finance. Penerbit UPM. Pp. 136-155.</p> <p><b>Noor Azman Ali</b>, Mohd Kamel Idris and Fauziah Mahat. 2010. A Study of the Success and Failure Factors Affecting SMEs in the Malaysian Herb Industry In : (Ed., Zuraidah Mohd Don, Gerry Knowles, Lean Mei Lin, Maria Khristina Manuelli and Aries Gan), Small &amp; Medium Enterprises in Malaysia: Potential and Prospects. Kementerian Pengajian Tinggi. Pp. 249-273.</p> <p><b>Noor Azman Ali</b> and Fauziah Mahat. 2009. Entrepreneurial Financing Capabilities In : (Ed., Rozanah Abd Rahman and Amer Hamzah bin Jantan), Business Management &amp; Legal Issues and Practices. Penerbit, UPM. Pp. 51-59.</p> <p>Azmawani Abd Rahman, <b>Noor Azman Ali</b> and Han Chun Kwong. 2008. New Management Issues, Challenges and Strategies in the Malaysian Context In : (Ed., Azmawani Abd Rahman, Noor Azman Ali and Han Chun Kwong), Management Research Issues. UPM, Press. Pp. 1-6.</p> <p>Ahmad Reduan Ahmad Rajuddin and <b>Noor Azman Ali</b>. 2008. Market Acceptability of 3G Mobile Telecommunication Services in Malaysia In : (Ed., Azmawani Abd Rahman, Noor Azman Ali and Han Chun Kwong), Management Research Issues. UPM, Press. Pp. 172-186.</p> <p><b>Noor Azman Ali</b>, Siti Rahayu Hussin and Ruhana Busu. 2000. Needs Analysis for Selangor Women Entrepreneurs, in Research in Management (eds) by Yahya, S. Ali, N., Pustaka Press: Kuala Lumpur.</p>
<b>Proceedings</b>	<p>Zuhairah Hasan, Noor Azman Ali (2017) Modelling The Relationship Between Green Marketing Strategies And Performance Outcomes For Business Sustainability. Global Conference in Business and Economic Research (GCBER 2017) Kuala Lumpur, Malaysia.</p> <p>Farida Veerankutty and <b>Noor Azman Ali</b>. 2016. Information</p>

Technology Governance on Public Sector Audit Performance. International Conference on Accounting Studies (ICAS) 2016, Langkawi, Malaysia

Hossein Nezakati, **Noor Azman Ali** and Leong Sze Mun. 2013. 4As Effect on TADI in Malaysian Hand Phone Industry. *Proceedings of the Proceeding of the 7th International Conference on Ubiquitous Management and Communication*, pp. -.

**Noor Azman Ali** and Fauziah Mahat. 2012. Corporate Capabilities Evaluation of Malaysian Herbs Entrepreneurs. *Proceedings of the 4th Global Conference on SME Entrepreneurship & Services Innovation 2012, Hyatt Regency, Sanctuary Cove, Gold Coast, Queensland, Australia*, pp. 285-293.

Fauziah Mahat and **Noor Azman Ali**. 2012. Does Firm's Financial Desicions Related to Firm's Performance?. *Proceedings of the EBES 2012 Conference-Istanbul Conference Program, Nippon Hotel Taksim, Istanbul, Turkey*, pp. 12.

Seyed Mohamad Jafari and **Noor Azman Ali**. 2011. Exploring the Values of e-Governance to Citizens. *Proceeding of the 2011 International Conference on e-Commerce, e-Administration, e-Society, e-Education, and e-Technology (e-CASE & e-Tech 2011)*, Tokyo, Japan [18-20<sup>th</sup> January 2011]

**Noor Azman Ali** and Fauziah Mahat. 2011. A Study on Enterprise Risk Management (ERM) Factors of Malaysian Herbs Industry SMEs. *Proceeding of the 3<sup>rd</sup> International Indonesian Conference on Innovation, Entreprenuership and SME (IICIES), in Bandung Indonesia*. pp. 39-50. (26-28<sup>th</sup> July 2011).

Seyed Mohamad Jafari, **Noor Azman Ali** and Murali Sambasivan. 2011. A respecification and extension of DeLone and McLean model of IS success in the citizen-centric e-governance. *Proceedings of International Conference on Information Reuse and Integration (IEEE), IRI, Las Vegas, Nevada, USA*. (3-5 August 2011)

Fauziah Mahat, **Noor Azman Ali** and Annuar Md Nassir. 2011. Does Fund Management Risk Tolerance Affect the Fund Performance. *Proceedings of the 14th International Business Research Conference, Crowne Plaza Hotel, Sheikh Zayed Road, Dubai, UAE*, pp. 1-22.

Fauziah Mahat, Annuar Md Nassir and **Noor Azman Ali**. 2011. The Moderating Effects of Risk Tolerance on Fund Performance. *Proceedings of the Business and Information Conference 2011, The Landmark Bangkok Hotel, Bangkok, Thailand*, pp. 1-76.



**Noor Azman Ali** and Fauziah Mahat. 2008. Quality of Working Life: The Case of Malaysian Universities. *Proceeding of the MEQA 2<sup>nd</sup> Quality Congress, Dubai*. (4-9 April 2008).

**Noor Azman Ali**, Fauziah Mahat and Mohamed Zairi. 2007. Quality working climate for sustainable performance: The case of Malaysian Universities. *Proceeding of the 2<sup>nd</sup> International Conference in Management and Business, Jakarta, Indonesia*. (14-16<sup>th</sup> August 2007).

**Noor Azman Ali**, Fauziah Mahat and Mohamed Zairi. 2006. Quality HRM and Organisational Performance. *Proceeding of the 11<sup>th</sup> World Congress for TQM in Wellington, New Zealand* (4-6<sup>th</sup> December 2006).

**Noor Azman Ali** and Wang, L. 2006. Evaluation of the Effectiveness of ISO 9000:2000 Implementation: A Case Study of Governmental Service in P. R. China. *Proceeding of the 11<sup>th</sup> ICIT Conference in Hong Kong*. (20-24<sup>th</sup> April 2006).

**Noor Azman Ali** and Al Dallal, M. 2006. Performance Evaluation Using Self-Assessment Approach and EFQM Excellence Model: The Case Of ADPC (UAE). *Proceeding of the 11<sup>th</sup> ICIT Conference in Hong Kong*. (20-24<sup>th</sup> April 2006).

**Noor Azman Ali**, Mohamed Zairi and Fauziah Mahat. 2005. Validating a Quality Working Climate in Organizational Excellence: The Case of MALaysian Universities. *Proceedings of the 6th International Conference of Quality Managers, Tehran, Iran*, pp. 301-316.

**Noor Azman Ali**, Mohamed Zairi and Fauziah Mahat. 2005. Quality HRM Factors in TQM for Higher Education Context. *Proceedings of the 6th International Conference of Quality Managers, Tehran, Iran*, pp. 359-373.

**Noor Azman Ali** and Mohamed Zairi. 2005. An Empirical Investigation on HR-TQM Relationship in Education: The Case of Malaysian Universities. *Proceeding of the 10<sup>th</sup> ICIT Conference in Shanghai* (28-30<sup>th</sup> March 2005).

**Noor Azman Ali** and Mohamed Zairi. 2005. Validating A Performance Measurement Approach in Education: The Case of Malaysian Universities. *Proceeding of the 10<sup>th</sup> ICIT Conference in Shanghai* (28-30<sup>th</sup> March 2005).

**Noor Azman Ali** and Mohamed Zairi. 2004. Testing The Criticality of HR-TQM Factors In The Malaysian Higher Education Context. *Proceeding of Toulon-Verona 2004 Service Quality Conference*.

	<b>Noor Azman Ali.</b> 2001. A New face of Knowledge Innovation in Higher Education: A Proposed Model of Quality-based Research University. <i>Proceedings of QIK 2002 Conference.</i>
<i>Other publications</i>	
<i>Computer software</i>	

<b>H. PAST RESEARCH PROJECTS</b>					
<b>Project Size</b>	<b>Project Title</b>	<b>Role</b>	<b>Year started</b>	<b>Source of fund</b>	<b>Status</b>
RM50,000	Needs analysis of Selangor Women Entrepreneurs	Principal Investigator	1999	Yayasan Basmi Kemiskinan	Completed
RM30,000	Turnaround Strategy for Kesedar	Principal Investigator	Kesedar, Gua Musang	2000	Completed
	TQM-HRM Relationship in Higher Education Institutions	Principal Investigator	2004	UPM-JPA Scholarship for PhD study	Completed
RM40,000	Supply Chain Performance Management in Food Sector	Principal Investigator	December 2006	Fundamental Research Grant	Completed
RM30,000	Quality of Working Life Among Malaysian Universities' staff	Principal Investigator	August 2008	Fundamental Research Grant	Completed
RM88,000	A Study on Success Factors of Malaysian SMEs in Herbs Sector	Principal Investigator	December 2009	Ministry of Higher Education	Completed
RM30,000	Service Quality Performance of Malaysian	Co-researcher	2009 (as co researcher)	Fundamental Research Grant	Completed

	Tax-collecting Government agencies				
RM183,000	Quality of Life in Relation to New Working System in Malaysian Government Agencies	co researcher	2009	UPM Research Grant	Completed
US15,000	A Study on Success Factors of Malacca SMEs on One Village One Product Project	co researcher	2010	Asia Pacific University	Completed
	Efficiency Studies and Competitive Advantage in Vendor Management for Malaysian Automobile Industry	- supervisor	Ongoing	UPM PhD student	Completed
	Performance-based Enterprise Risk Management in Property Development Sector	- supervisor	Ongoing	UPM PhD student	
RM30,000	Performance-based Enterprise Risk Management in Malaysian SME Herbs Sector	Principal Investigator	2012	Fundamental Research Grant	Completed
RM15,000	Quality Governance in Human Resource Management and Practices in Malaysia Public Service Sector.	Principal Investigator	2013	Research University Grant Scheme.	Completed 2016

RM106,000	Total Preventive Management: Ichiryu Technologies Sdn Bhd	Principal Investigator	2012	Knowledge Transfer Program (MoHE)	Completed 2016
RM15,000	Mediating Effect of Quality Work Life balance on the Relationship between Work-Family Conflict and Job Satisfaction	Principal Investigator	2017	Research University Grant Scheme.	On going

<b>I. Student Supervision</b>				
	<b>Name</b>	<b>Supervisory Levels</b>	<b>Title</b>	<b>Status</b>
1	Lim Chee Koong	PhD-Chairman	Strategy Decision Implementation: Competence-based view	Graduated 2012
2	Seyed Jaafari	PhD-Chairman	Customer Centric Perspectives of E-governance in Malaysian Public Sector	Graduated 2012
3	Norsiah Jaharuddin	PhD-Chairman	Supply Chain Competitive Intelligence and Performance	Graduated 2012
4	Ramlah Mokhtar	PhD-Chairman	Human Resource Quality Governance among Malaysian Tax Collecting Agencies	Graduated 2014
5	Sapuan	PhD-Chairman	Quality Supply Chain in Malaysian Automobile Industries	Graduated 2015
6	Mamoud Masumi	PhD-Chairman	Quality Governance in Business Process Engineering	Thesis submitted pending for viva
7	Farida Verankutty	PhD-Chairman	IT-Governance on Malaysian Audit Assessment.	Passed Proposal Defence on the Jun 2016
8	Jamal Ahmed AsSabbagh	PhD-Chairman	Critical Success Factors and Quality Governance in Malaysian Public Sector	Passed Proposal Defence on the February 2016

9	Zuhairah Hassan	PhD-Chairman	Quality Governance of Green Initiatives in Malaysia	Passed Proposal Defence on the Jun 2015
10	Hairin Nisa binti Meor Nordin	PhD-Chairman	Service Quality Evaluation on Malaysian Third Party Logistic (3PL) Service Providers	Ongoing
11	Mah Wai Lan	PhD - Chairman	Product Innovation Amongst Malaysian SMEs	Passed Proposal Defence on the February 2016
12	Abdul Wahab Ahmad Ali Jandab	PhD - Chairman	Quality Management in Yemen Food Manufacturing SMEs	Ongoing
13	Alireza Mohamadi	PhD-Chairman	Effectiveness of IT Innovation for Social Media Marketing	Ongoing
14	Norhim Ahmad	PhD-Chairman	Sustainable Energy Management	Ongoing
15	Amal Al-Masri	PhD-Chairman	Quality Management and Labor Economics in Syria	Ongoing
16	Said Abdul Rahman	PhD Chairman	Leadership Governance Parliamentary Representatives Performance	Ongoing

<b>J. International Standing and Recognition</b>			
	<b><i>Roles and Contribution</i></b>	<b><i>Year</i></b>	<b><i>International Agencies</i></b>
1	<b><i>Subject Matter Expert and Committee for Management Dictionary</i></b>	<b><i>2016-2017</i></b>	Brunei-Indonesia-Malaysia Language Council in Management ( <b>MABBIM</b> ) and Dewan Bahasa dan Pustaka, Malaysia
2	<b><i>Fellowship for World Business Institute</i></b>	<b><i>Beginning 2017</i></b>	<b><i>World Business Institute,</i></b> Victoria, Australia
3	<b><i>Paper Reviewer</i></b>	<b><i>Beginning 2016</i></b>	<b><i>Total Quality Management &amp; Business Excellence Journal</i></b>
4	<b><i>Working Committee and Paper Presenter at the Global Productivity Forum 2017</i></b>	<b><i>2016-2017</i></b>	Paris-based <b><i>Organization for Economic Co-operation and</i></b>

			<i>Development (OECD) and MPC</i>
5	Speaker for Guest Lecture at the Bogor University of Agriculture on ASEAN Human Resource Competency	2016	<b>Faculty of Economics and Management Universiti Pertanian Bogor, Indonesia</b>
6	<b>Chief Rapporteur and Moderator at the International Conference on Public Sector Productivity</b> at Putrajaya Marriot Hotel on the 9-11 August 2016	2016	Asian Productivity Organization (APO) and Malaysian Productivity Corporation
7	<b>Paper Reviewer</b>	Since 2010	<i>Pertanika Journal of Social Science and Humanities</i>
8	Keynote Speaker at the International Conference on Business and Engineering Management (BEM2016) 15-17 April 2016 at Guilin, China	2016	China Business and Engineering Management Association
9	Advisory Board member of <i>Enabling Leaders for Innovation Thinking &amp; Excellence (ELITE)</i> for the International Quality and Excellence Congress and Conference	Since 2012	Zairi's Institute di Keighley, United Kingdom
10	<i>Technical Expert Services</i> to Asian Productivity Organization (APO)	Since 2011	<b>Asian Productivity Organization (APO)</b> and Malaysian Productivity Corporation
11	Keynote Speaker at the 9 <sup>th</sup> International Conference for Quality Managers di Tehran, Iran pada 23-25 Ogos 2008	2008	<b>Iran Quality Managers Association</b>
12	Keynote Speaker at the 2 <sup>nd</sup> Middle East Quality Assurance (MEQA) Quality Congress, Dubai, UAE 4-9 April 2008.	2008	<b>Middel East Quality Association (MEQA)</b>
13	Keynote Speaker at the Mumbai World Quality Congress 21-22 <sup>nd</sup> October 2012 at the Taj Lands End Hotel, Mumbai India.	2012	<b>India Quality Congress</b>
14	<i>Kondo Research Prize</i> from Professor Yoshio Kondo, Kyoto University, Japan di 2 <sup>nd</sup> MEQA Quality Congress di e-TQM College, Dubai, UAE	2008	<b>Middel East Quality Association (MEQA)</b>
15	<i>Post-Doctoral Research Associate</i> di <i>European Centre for Total Quality Management</i> , di Bradford University, United	2004-2005	<b>ECTQM, Bradford University</b>

	Kingdom		
--	---------	--	--